

## Overview Reporting Channels at ams OSRAM

## What channels can you use to submit complaints to us?

To ensure that the complaint procedure is accessible to any person, ams OSRAM has created various reporting channels for submitting reports of potential misconduct. They are available both to ams OSRAM employees as well as external third parties

## 1. Tell ams OSRAM whistleblowing system

- Our main reporting channel, Tell ams OSRAM, is a group-wide electronic whistleblowing system.
- > It is managed by an independent operator in compliance with strict European data protection regulations.
- The web link to Tell ams OSRAM can be accessed from any computer or mobile device with an internet connection.
- > It is available around the clock in various languages and its use is free of charge for reporters.
- When submitting your report via Tell ams OSRAM, you can remain completely anonymous if you wish.
- > Tell ams OSRAM allows you to set up a secure mailbox through which you can communicate with us securely and, if you wish, anonymously throughout the entire process.
- 2. Email to the following central corporate offices
  - > ams OSRAM Compliance Organization: <a href="mailto:compliance@ams-osram.com">compliance@ams-osram.com</a>
  - > ams OSRAM Human Resources Organization: <a href="mailto:humanrights@ams-osram.com">humanrights@ams-osram.com</a>
  - > ams OSRAM EHS Organization: <a href="mailto:environment@ams-osram.com">environment@ams-osram.com</a>
  - > ams OSRAM Procurement Excellence Organization: <a href="maintenangement@ams-osram.com"><u>supplier-management@ams-osram.com</u></a>
- 3. Postal letter to the ams OSRAM Compliance Organization at the following postal address:

Marcel-Breuer-Strasse 4, 80807 Munich, Germany

